

S | B | H | L
CARE PLAN
2023-2024

Impact Report



S | B | H | L

As a leading provider of temporary accommodation for asylum seekers in the UK, SBHL recognises its responsibility to care for the welfare of all asylum seekers in its care.

Going beyond its contracted services, the 'SBHL Care Plan' is a multi million-pound ground-breaking initiative that represents the most comprehensive programme designed to support the wellbeing of asylum seekers and foster integration with local communities, available anywhere in the UK.

Three years in development, the Care Plan for 2023 - 2024 delivered a range of activities that supported mental health, integration with local communities and prepared asylum seekers for life in the UK.



S | B | H | L

SBHL's Care Plan sets new standards of welfare provision for those seeking asylum in the UK.

The Care Plan is made up of five pillars of integrated activity including sports, mental health services, skills, arts and access to local support services.



Improves the wellbeing of asylum seekers during their stay in an SBHL hotel.



Prepares asylum seekers for life in the UK after their stay in an SBHL hotel.



Fosters integration between asylum seekers and local communities.





The Care Plan significantly improved the mental state and wellbeing of those who participated.



The Care Plan contributed to generating a welcoming and supportive environment in all hotels.



The Care Plan generated a quantifiable reduction in behaviour-related incidents and complaints.



The Care Plan generated positive recognition from, and impact among local communities.



The Care Plan contributed significantly to preparing asylum seekers for life in the UK.



The Care Plan integrates **five pillars of service provision** which improves physical health through sport and exercise, supports mental strength, provides learning opportunities, engages asylum seekers through creative activities, and supports local charities with funding and other forms of in-kind support.



S | B | H | L

The Care Plan is a **partnership-based model** delivered by a range of national and local charitable organisations, NGO's, think tanks, civil society organisations (CSOs) and community-based organisations.

SBHL Play	SBHL Mind	SBHL Learn	SBHL Create	SBHL Plus	Other (Support)
Flying Seagulls	Hurdles2Hoops	Local Colleges	Hurdles2Hoops	Bridges for Communities	ICN - Bournemouth
Hurdles2Hoops	Young Roots	Churches	Mosaic Rooms	Time2Help	Happy Baby Community
Saracens Foundation	The Salvation Army	Libraries	Paiwand Afghan Association	Flying Seagulls	Care4Calais
Bridges For Communities	Talk Off the Record	Care4Calais	Hodge Podge Community Arts CIC	Young Roots	Get Rid Of It And Donate
Surrey Football Association	Bristol Hospitality Network	Just Shelter	Reformation Charity		Healthy Sight
Reformation Charity	Home Start	ICN - Bournemouth	Opera Circuis		Welcome Churches
Apex 360	Herts Mind Network	Upper Norwood Library	Heston Action Group		London City Missions
Chelsea FC Foundation	Baby Matters	Learning Unlimited	Tandem Collective		Time2Help
Barnardo's	Wimbledon Guild Talking Therapies	Farsi Action Foundation	GLAM		Displaced People In Action
Croydon Ramblers	Infobuzz	Portsmouth City Of Sanctuary	Music Action		Migrants Organise
Palace for Life Foundations	ICN - Bournemouth	Afghanistan Central Asian Association	Norden Farm		Asylum Welcome
Gloucestershire Cricket Foundation	Barnardo's	Persian Advise Bureau	Daniels Den		Parent Zone
YMCA St. Pauls Group		ICN - Iranian Community	Attic Theatre		Brighter Futures for Children
Play Gloucestershire		ACL - Esses Adult Learning and Course	Surrey County Council		Against all Odds still Standing
DNA Youth Consultancy		Apex 360	Strike A Light		The Robin Hood Health Foundation
Stevenage FC Foundation		BEAM	The Human Hive Global		Community Health Action Trust
Crawley Town Football Club		Kinspiration CIC	Forest Gate Community Garden		World Jewish Relief
FA Game Changers		Need2Succeed	Recreate Dorset		ACS Community Integration Support
ICN - Bournemouth		GARAS	ICN - Bournemouth		Migrant Help
		Conversation over Borders	Time2Help		
		Oxford Hub			
		EMEL Training			
		Refugees Welcome Crawley			

86 national and local charity organisations partnered with SBHL in 2023.

48 new charity organisations were onboarded in 2024.



S | B | H | L



S | B | H | L

Service users choose from a **range of activities**, from sports to creative activities and skills-based opportunities.

SBHL Play	SBHL Mind	SBHL Learn
Football Basketball Cricket Tennis coaching Dance classes Boxing sessions Swimming access in leisure centres Badminton sessions Gym passes Gym boxes onsite Female yoga classes Womens fitness sessions Zumba Soft play sessions for children Board games and tournaments Guided walks Gardening	Counselling sessions Mental health workshops Telephone counselling Group sessions 1-1 support sessions Somatic therapy sessions Pastoral support Yoga Art therapy sessions Coffee mornings Staff training	ESOL English language classes Computing skills Integration courses Life in the UK Legal Advice Employment workshops Library orientations Functional maths skills Volunteering opportunities

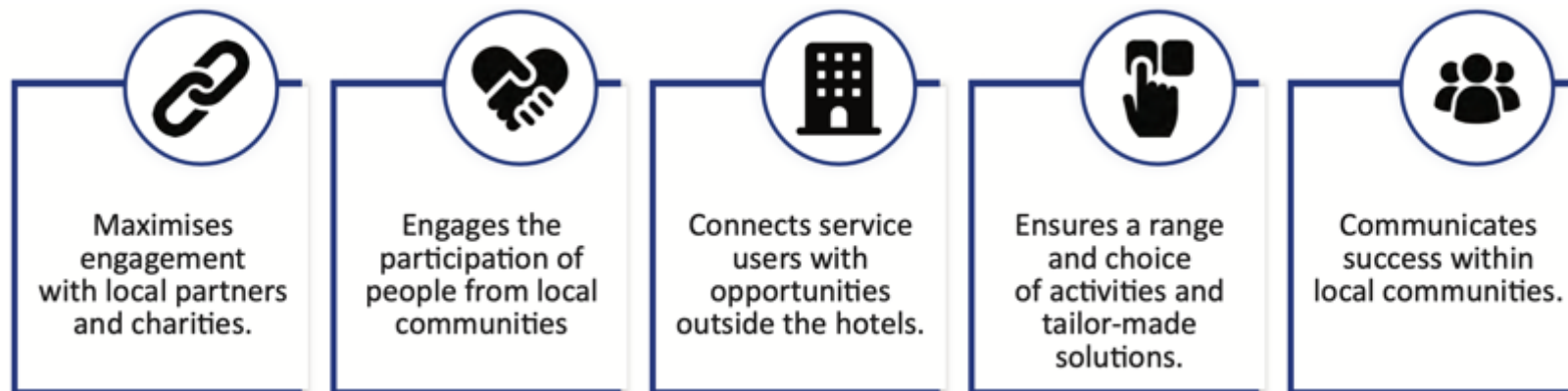
SBHL also works with a range of national and local organisations to support asylum seekers with basic needs – such as clothing – and helps prepare them for life in the UK.

SBHL Create	SBHL Plus	Other (Support)
Music sessions Arts and crafts classes Trips to museums Trips to theatres Art therapy sessions My Life' art exhibition	Coffee mornings Kids activities Guided walks Women's groups Youth clubs	Donations Asylum advice Eye care Dental care Sexual health screening workshops Sexual health education workshops Housing advice Employment advice



S | B | H | L

Following widespread protests targeting mosques and hotels in the Summer of 2024, SBHL integrated an **'Integration Model'** into its Care Plan, which would guide the design and delivery of future activities. This Model now sits at the heart of the Care Plan.



S | B | H | L

The Care Plan adopts the UK Government's 'Integration Framework' which establishes key criteria that determines effective integration with local communities.

SBHL has contributed to the Home Office's Global Mental Health Assessment Tool (GMHAT) referral pathway mapping.

Good practice case study ['SBHL Play']



Description of what SBHL Play is	'SBHL Play' provides asylum seekers staying in temporary accommodation with the opportunity to play a variety of sports and enjoy the benefits of exercise. SBHL Play is just one pillar of a 'Care Plan' designed by SBHL, a leading provider of temporary accommodation for asylum seekers in the UK. The SBHL Care Plan is a ground-breaking initiative designed to support the wellbeing of all asylum seekers staying at any SBHL hotel. Working in partnership with over 125 national and local charities, NGOs and community organisations, the SBHL Care Plan aims to support asylum seekers with a holistic range of services designed to enhance their welfare, prepare them for life in the UK, and foster integration with local communities. SBHL's Care Plan for 2025 integrates six pillars of coordinated welfare-based activity, which work holistically to boost wellbeing, support mental strength, develop life skills and build personal resilience. The objectives of SBHL Play, the first of these six pillars, are as follows:
Objectives	<ul style="list-style-type: none">• Enhance wellbeing and improve physical health• Boost confidence and support mental strength• Create connections with other asylum seekers• Develop teamwork, leadership and other important life skills• Build bridges and foster integration with local communities
Delivery	With the support of many local partners, SBHL already delivers over 25 programmes across over 30 hotels designed to improve the wellbeing of asylum seekers through sports and other physical activity. SBHL Play includes: rugby and other sporting activities delivered by Saracens Foundation through the 'Sporting Roots' project; cricket and yoga with Middlesex Cricket Foundation; access to local gyms and the provision of gym equipment in hotels; and a sector-leading football project in partnership with the Surrey Football Association (FA), called 'Unite Through Football'. Now in its third season, Unite Through Football provides a safe space for asylum seekers to play football with one another, while inviting in local teams and members of the local community to participate. In addition to regular tournament-style sessions, coaching is provided by the FA's Coach Development team, and women's football is delivered by Chelsea FC Foundation. In 2025, the project is expanding across the South of England, with the help of Berks & Bucks FA and Hampshire FA, so that more asylum seekers will have the opportunity to take part.

Good practice case study ['SBHL Play']



Evidence of impact of SBHL Play	It is well known that physical activity and exercise is fundamental to good physical health, but equally beneficial are the mental health benefits connected to playing team or individual sports. Captured on video and shared across social media, those that have participated in SBHL Play activities have powerfully described the positive effects of playing sports. As part of the third season of the Unite Through Football project, SBHL has employed a social psychologist to better understand the impact of the project upon participants, the wider asylum seeker population in hotels, and local communities. Unite Through Football is just one example of how sport can bring people together – from local charities and grassroots football clubs, to Local Authorities, national Football Foundations, and even the police; all have played their part. Projects such as Unite Through Football can also create pathways for asylum seekers to join local teams and clubs following their stay in temporary accommodation, and to integrate with the local community; and there are a number of examples of this. The Unite Through Football project has been covered by the BBC and has been awarded the Equality, Diversity and Inclusion project of the year award by the FA.
Replicability and Scalability	<ul style="list-style-type: none">• SBHL believes that all asylum seekers should have the opportunity to participate in sports and other physical activities, and that local charities, clubs and community groups should be adequately resourced and supported to deliver them at the scale and frequency required.• SBHL, in partnership with Surrey FA, has the ambition to expand the Unite Through Football project into other Boroughs and Counties across England and the UK, into any community where asylum seekers are placed into temporary accommodation.• To do so, SBHL and Surrey FA are keen to engage with The English Football League, leading Football Foundations, local football clubs and Local Authorities across the country to 'unite through football' and support the scaling of the project in existing Boroughs and the expansion of the project into new areas, in 2025 and beyond.• SBHL and Surrey FA have, in partnership, developed a Unite Through Football model which can be adopted by other temporary accommodation providers, can be replicated by other County FAs and can easily be adapted to suit local context, challenges and needs.
Costs and challenges	<ul style="list-style-type: none">• To date, SBHL has committed over £2 million towards the delivery of the SBHL Care Plan. Of that, over £500,000 has been committed towards SBHL Play. This includes nearly £350,000 in funding to the Surrey Football Association for the delivery of three seasons of the Unite Through Football project, and over £100,000 to Saracens for the the 'Sporting Roots' project.• Funding for the Unite Through Football project goes towards the employment of football coaches and support staff, the hire of football grounds and facilities (such as the Meadowbank Football Ground in Dorking), the purchase of football kit and equipment, and much more.• SBHL has also given many smaller grants to other local charities and community organisations to deliver both indoor and outdoor sporting activities, including £10,000 to Swing Fitness for the purchase and maintenance of a number of gym boxes in hotels.• In addition, SBHL provides a range of in-kind support, in the form of transport to activities outside of hotels – to ensure as many asylum seekers can participate as possible – and lunches for participants.

S | B | H | L

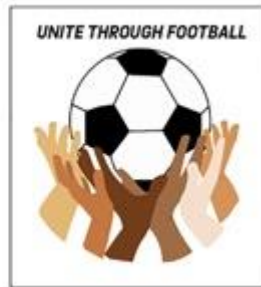
The Spiritual & Pastoral Care Team is a dedicated team within SBHL of nine counsellors, Imams and chaplains, who support and empower Service Users to heal and manage trauma and mental health challenges.



The Spiritual & Pastoral Care Team utilise spiritual and faith-based values to deliver a programme of care to address the concerns and anxieties of those in SBHL's care.

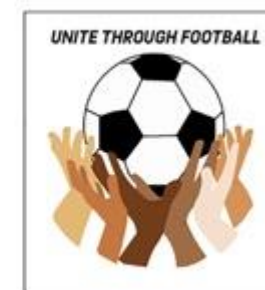


All team members have counselling or formal psychology backgrounds and training.



Unite Through Football is a sector-leading project in partnership with the Surrey Football Association (FA), which offers a safe and welcoming environment for asylum seekers to play football. Sponsored by SBHL, Surrey FA delivers monthly tournaments. Coaching has been provided by the Football Association's Coach Development team, and sessions for women were delivered by the Chelsea Football Foundation.





“Protests targeting asylum seekers in the UK have demonstrated that projects such as this are needed now more than ever. Thanks to the continued support and backing of SBHL, we have built the basis of an incredibly successful and popular programme that not only improves the wellbeing of asylum seekers but fosters integration with local communities.” – Surrey Football Association Chair

“It is wonderful to witness the sustained success of the project... These sessions play a crucial role in fostering integration between the participants and the wider community.” – Anwar Uddin, FA

“Football is so important because it keeps people active and it brings people together.” - Surrey Police

“At Millwall we’re very much interested, in terms of how we could work in building a project around our communities, hence why we’re here, watching and observing the really fantastic work going on.” – Jason Vincent, Millwall Football Club

“I was fortunate to work with these young men who clearly love football, and who clearly want to go out and give something back to the community.” – Danny Fenner, Coach Development Officer, The FA

“I think what is great about what the guys are doing here [is] they’re trying to create opportunities and an easy transition for [asylum seekers] that come from different backgrounds to adapt to the cultural views and values that British communities offer.” – Alberto Kurit, Carshalton Athletic

“It allows people who are new to the country to access and connect to the city, and know what kind of beauty the city holds. It feels good because... you find yourself being valued and part of (the community).” – Walk With Me participant







In 2024, SBHL commissioned leading mental health charity, the Mental Health Foundation, to design and pilot a training package for hotel staff on trauma informed practice, including increasing their understanding of some of the mental health challenges asylum seekers face in temporary accommodation, increasing their awareness of how to spot the signs of trauma and improving their knowledge of where to go to seek support.

This work, combined with a mapping exercise of other interventions delivered by mental health charities across the country, has informed the production of a report which sets out a 'best practice framework' for mental health support for asylum seekers in the UK.

£50,000+ granted to the Mental Health Foundation for the 'Belonging Project' in 2024.

A new 'best practice framework' for mental health support for asylum seekers in the UK has been created.





SBHL has designed and delivered a series of engagement activities which prepare asylum seekers for 'Life in the UK'.

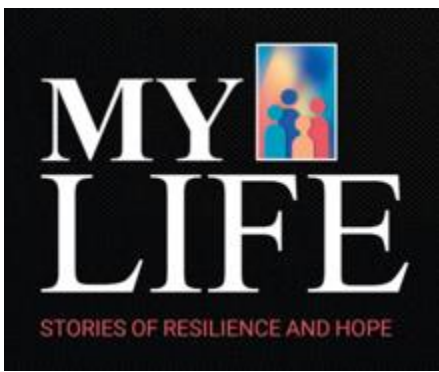
Delivered in multiple languages – including English, Arabic, Kurdish and Pashto – presentations include sessions on British culture and values, laws, the constitution and regulations.

The 90-minute sessions were supported by Local Authorities, Police Community Support Officers (PCSOs) and local faith leaders, and helped reduce anti-social behaviour, foster integration with local communities and support asylum seekers to prepare for life beyond the hotels.



935 sessions were delivered across SBHL hotels.

Over **7,000** asylum seekers benefited from Life in The UK courses.



An SBHL art exhibition, 'My Life: Stories of Resilience and Hope', celebrated the unique and extraordinary stories of twelve artists and asylum seekers staying at SBHL hotels.

The exhibition built a better understanding of the trauma suffered by asylum seekers, while fostering integration with local communities.

The exhibition visited ten different Boroughs across London, including Libraries and Civic Centres. The exhibition was organised in partnership with two art charity partners, Never Such Innocence and Immigrant RISE.





“What a powerful collection of work, and reading the stories behind them was inspiring to say the least! Well done to you and your team on putting this together, we have shared it on our directorate and team, with our other networks, including our voluntary partners, so hopefully lots of people will pop in and be inspired. ” – Newham Council

35,000 people visitors

100,000 online audience

Delivered in collaboration with 10 Local Authorities across London and the South of England



S | B | H | L +

SBHL+ is a grant scheme supporting local charities to expand or deliver activities aimed at boosting the wellbeing, mental health and confidence of asylum seekers staying in SBHL hotels.

SBHL gave grants to charitable and community-based organisations, including The Flying Seagull Project, Time to Help UK, Young Roots and Bridges for Communities in 2024.

Together they delivered a range of activities, including coffee mornings, women's groups, guided walks, volunteering opportunities, kids activities and youth clubs.





S | B | H | L

SBHL provides a range of additional services to ensure that charities are able to deliver welfare-based activities both on-site at hotels and off hotel sites.

This includes transport to take service users to activities, lunches while they are off-site, and sports equipment, laptops, books and bikes.

130+ coaches taking service users to welfare-based activities in 2024.

150+ pieces of IT equipment, including laptops and tablets, donated to charities for the purpose of welfare-based activities in 2024.

7,500+ books provided to hotels in 2024.

S | B | H | L

SBHL hotels are multi-denominational centres and SBHL recognises the importance of supporting residents celebrating all key religious festivals, holidays and notable events, including Ramadan, Easter and Christmas.

SBHL has provided designated prayer spaces, providing transport to Mosques during Ramadan and churches at Christmas, provided gifts, delivered children activities and a series of sessions that have educated residents on how religious festivals are observed and celebrated in the UK.

Funding supports:

- Community donations and events.
- Books and religious support.
- Christmas gifts and activities.
- Eid gifts and activities.
- Easter gifts in 2024



S | B | H | L

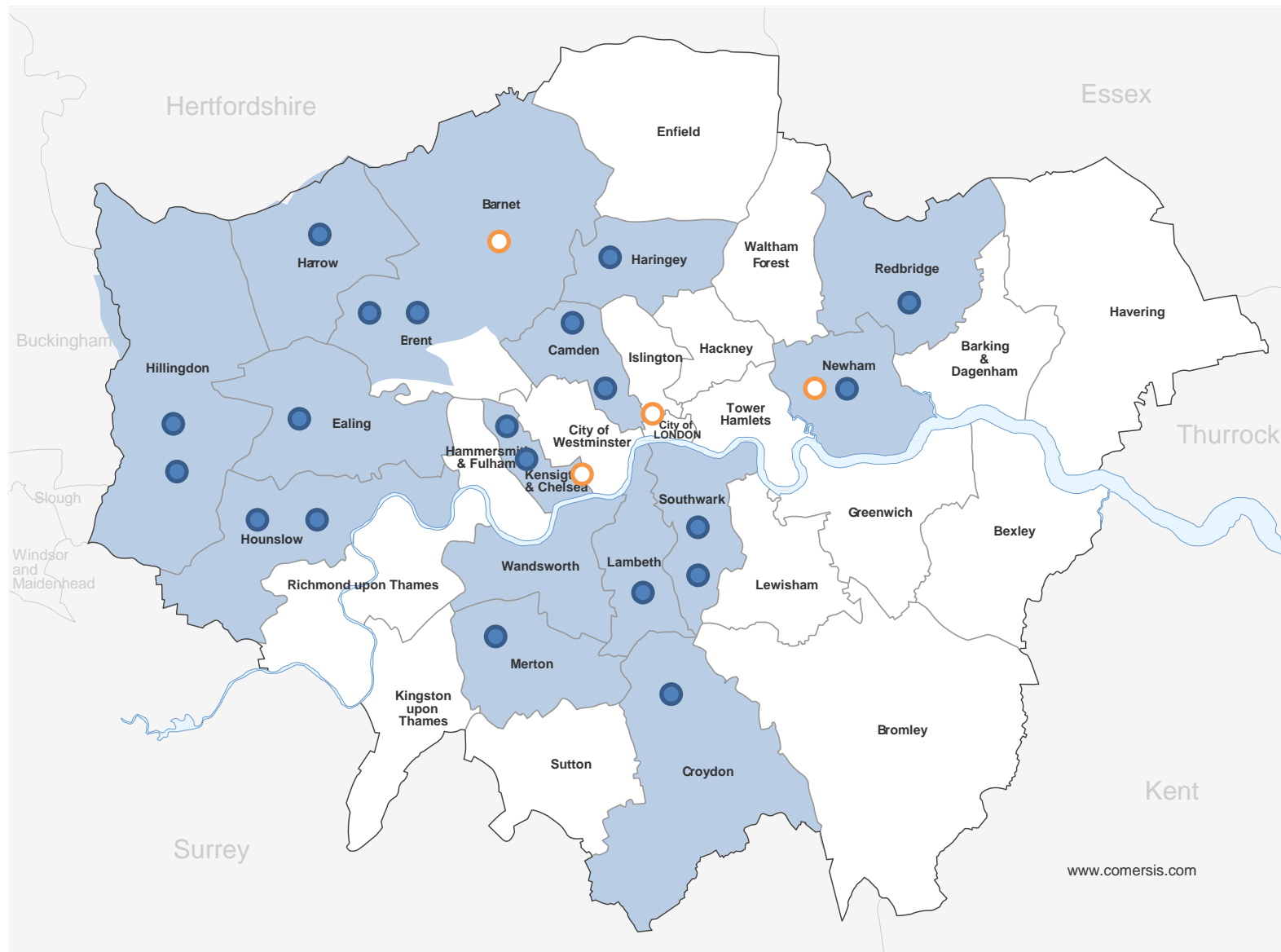
SBHL employs a dedicated three-person Communities & Customer Relations Team which oversees the delivery of the SBHL Care Plan and its engagement with SBHL's charity partners.

SBHL has made a total funding commitment of over **£2.5 million** towards providing SBHL Care Plan activities in 2023 and 2024.

Funding Supports:

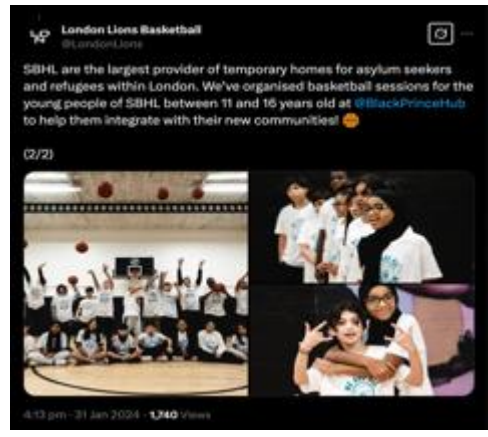
- Surrey FA the Unite Through Football project.
- Saracens Foundation for the Sporting Roots project.
- Mental Health Foundation for mental health services.
- Staff Training.
- 'My Life' art exhibition.
- In-kind support.
- Local Charitable activity.
- Spiritual & Pastoral Care.
- SBHL+ grant scheme.
- A Communities & Customer Relations Team.

S | B | H | L

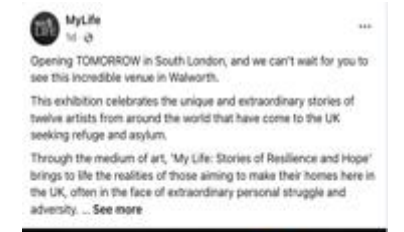


In 2024, Care Plan activities were delivered in locations across 15 London Boroughs, and off-site including the Saracens' Stonex Stadium in Barnet, Chelsea FC's Stamford Bridge Stadium and London Lions basketball arena in Newham.

Service users visited local colleges, libraries, churches and mosques for a range of activities and services, such as ESOL classes.



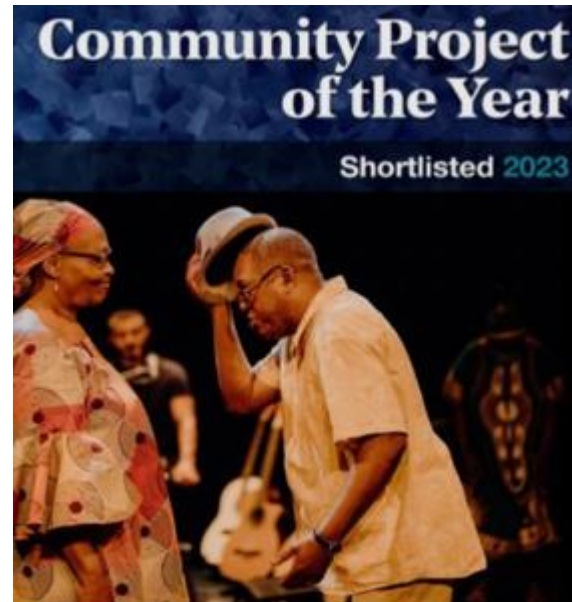
SBHL Care Plan activities are often reported on local media and social media channels which increases awareness about the asylum seeker community, destigmatises refugees and helps foster better relations with local communities.



S | B | H | L

Several organisations delivering Care Plan activities received recognition for their work.

- ✓ Surrey Football Association (FA) were awarded the **'Equality, Diversity and Inclusion Project of the Year Award'** by the FA for the Unite Through Football project.
- ✓ Time2Help were shortlisted for a **'Community Project of the Year Award'** (awarded in 2024) for the Time 4 Coffee project, funded by SBHL through the SBHL+ grant scheme.
- ✓ Saracens Foundation and SBHL were nominated for the **'Business Contribution Award in association with City of London Corporation'**, at the **London Sports Awards 2024**.



YOU ARE INVITED TO THE

LONDON SPORTS AWARDS 2024

> Thursday 21st March
> Guildhall, 71 Basinghall Street
London EC2V 7HH
> 6pm to 10:30pm
> Dress code: Black tie & trainers

Please register on [TicketPass here](#) before 26th February.

Unfortunately, complimentary tickets are not transferable.
If you are unable to attend, please email awards@london sport.org so we can reallocate your ticket.

#LetsMoveLondon

The logo for the London Sport Awards 2024, featuring the text "LONDON SPORT AWARDS" and "20 24" with a stylized "X" shape.

S | B | H | L

The SBHL Care Plan activities in 2023 – 2024 generated a quantifiable impact:

- ✓ Significantly improved the mental state and wellbeing of those who participated.
- ✓ Generated a welcoming and supportive environment in all hotels.
- ✓ Generated a quantifiable reduction in behaviour-related incidents and complaints.
- ✓ Generated recognition from, and positive impact among local communities.
- ✓ Contributed significantly to preparing asylum seekers for life in the UK.

“We have noticed a huge change in the hotel environment, especially during the peak times of Care Plan activity. Through the Care Plan, service users (SUs) have the opportunity to mingle with other SU’s and staff, which has provided an outlet for SUs to discuss their concerns.” – Ivanna Bavdyk, General Manager

“The Care Plan has created a more inclusive and supportive environment for service users. It has also enhanced the overall atmosphere, making the hotel feel more engaging for both guests and staff. Additionally, structured activities have helped improve guest satisfaction and contributed to a smoother operation.” – Mubashra Haider, General Manager

“There have been real change in the hotel atmosphere. Service users are actively participating in various events such as football matches, children’s activities, and camps. This has significantly reduced idle time, making the atmosphere more lively and structured. “ – Trivakar Bollarapu, General Manager

“There has been a noticeable drop in incidents during peak times of Care Plan activities. Engaging activities help reduce boredom and restlessness, leading to fewer conflicts or disruptions. Service users appear more focused and content, contributing to a calmer and more harmonious environment.” – Mubashra Haider, General Manager

“During the period of ongoing Care Plan activities, staff and management have observed a drastic drop in the number of incidents and complaints... Engagement with the charity organisations has uplifted the mood, behaviour and wellbeing of the SU’s, which can be seen by the dip in incidents.” – Ivanna Bavdyk, General Manager

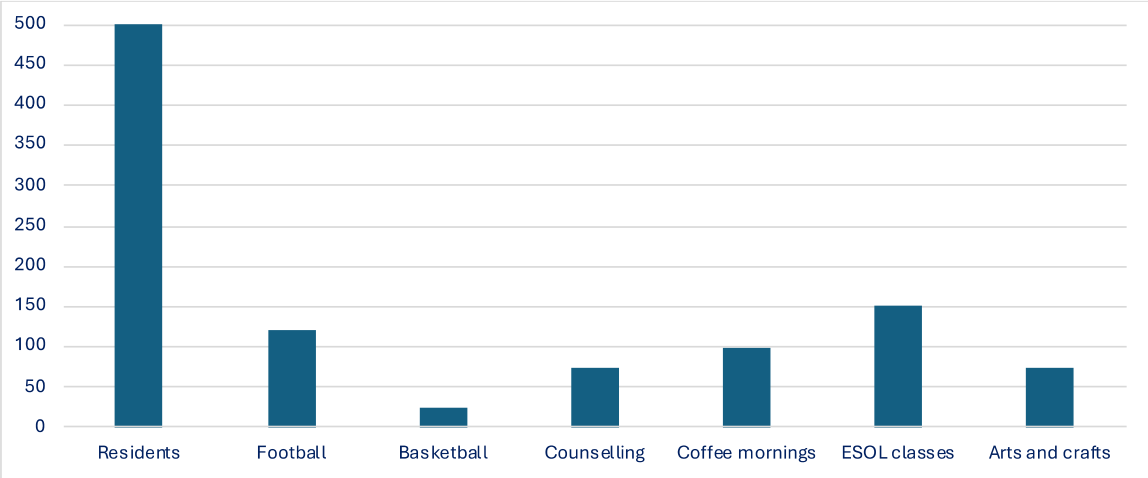
“There has been a significant decline in incidents, such as aggressive behaviour and physical conflicts among service users. The structured activities keep them occupied, reducing boredom and tension.” – Trivakar Bollarapu, General Manager

Best Western Queens Crystal Palace

The Best Western Queens hotel accommodates residents in Crystal Palace, Croydon. The hotel has a mixture of young families, and single males and females, from multiple different backgrounds and countries. In 2024, a range of activities were delivered by multiple charity partners, both on-site and off-site, to cater for the needs and interests of its diverse population.



Care Plan Pillar	Organisation	Activity	Location	Regularity
SBHL Play	SBHL/ Surrey Football Association	Football	Off-site	Monthly
SBHL Play	Palace for Life Foundation	Football	Off-site	Weekly
SBHL Play	London Lions	Basketball	Off-site	Weekly
SBHL Play	SBHL/ Swing Fitness	Gym box	On-site	Daily
SBHL Play	SBHL	Table tennis	On-site	Daily
SBHL Play	Barnardo's	Toys and games	Off-site	Regular
SBHL Play	Young Roots	Kids activities	On-site/ Off-site	Irregular
SBHL Play	Flying Seagulls	Games	On-site	Irregular
SBHL Mind	Talk Off the Record	Counselling	On-site	Monthly
SBHL Mind	Happy Baby Community	Group therapy	On-site/ Off-site	Regular
SBHL Mind	Time2Help	Coffee mornings	On-site	Irregular
SBHL Mind	Healthy Sight	Eye care	On-site	Irregular
SBHL Learn	Bluetouch	ESOL classes	On-site	Regular
SBHL Learn	Upper Norwood Library	ESOL classes	Off-site	Regular
SBHL Create	Upper Norwood Library	Arts and crafts	Off-site	Regular
SBHL Create	Flying Seagulls	Workshops	On-site	Irregular
Other	Happy Baby Community	Donations	On-site	Regular
Other	Care 4 Calais	Donations	On-site	Irregular
Other	Young Roots	Donations	On-site	Irregular
Other	Get Rid of It and Donate	Donations	On-site	Irregular



Low numbers of **behaviour-related incidents** in period (days or week) following key Care Plan activities.

Low numbers of **complaints** made by residents in the period (days or week) following key Care Plan activities.

Best Western Queens Crystal Palace

“During the period of ongoing Care Plan activities, staff and management have observed there has been a drastic drop in the number of incidents and complaints, as many service users engaged with the staff and were able to get their concerns resolved.

Engagement with the charity organisations has uplifted the mood, behaviour and wellbeing of the service users, which can be seen by a dip in incidents.”

Ivanna Bavdyk, General Manager

S | B | H | L

Qualitative research which assessed the impact on the wellbeing and mental health of residents found that Care Plan activities improved the mood and mental health of participants; created new social connections with other asylum seekers and boosted the confidence of residents and the opportunity to communicate with others.

“(Residents indicated that) Participating in Care Plan activities has positively affected their mood and confidence. They provide a sense of routine, achievement, and enjoyment, which has helped boost their self-confidence and reduced feelings of stress or isolation... These activities have also had a positive impact on their mental health, by reducing anxiety and providing a sense of purpose. Engaging in structured, enjoyable activities has also improved their motivation and emotional well-being.” – Mubashra Haider, General Manager

“Many young people enjoy the football session. It helps them to keep their mind away from the difficult situations they are facing.” During the session I have gained many friends from my accommodation that I never knew before.” – Male resident, 21 years old.

“Residents indicated that some of the benefits of the Care Plan included making new friends, learning new skills, and improving their ability to communicate with others. These activities have also helped them stay engaged and feel more supported within a community.” – Mubashra Haider, General Manager

“During the activities children and adults become less aggressive against each other and learn the polite way of communicating with others.” – Ivanna Bavyk

“Football is important for us because you get energy, you train, your body will be very good physically you know, we gain strength. In your mind you relax.” – Unite Through Football participant

“(Residents indicated that) The children have thoroughly enjoyed activities from ‘Hear me Out’ organisation and ‘Flying Seagulls’, because there was music and drama. Arts and crafts are provided in schools as well, so they have enjoyed these activities, especially during weekends.” – Riz Zangharia, General Manager

“It’s really helping me with my mental health, because my family has many problems. When I felt uncomfortable, I went out, played football, so it’s really helping me.” – Unite Through Football participant

S | B | H | L

The partnership model at the heart of the Care Plan has created over 12 collaborative exercises with Local Authorities across London and the South of England, while coordinating welfare-based support with every Local Authority where it has a hotel.

Local Authorities have recognised the Unite Through Football project as a flagship project of the SBHL Care Plan and have expressed significant interest in future funding opportunities through the SBHL+ grant scheme.

‘Extremely appreciative of SBHL’s initiative and ongoing efforts through its Care Plan, and is keen to collaborate to increase the number of welfare-based activities at hotels in the Borough, particularly activities which support mental health, a priority for the Council.’ – Lambeth Council

‘Delighted by SBHL’s initiative, which it believes is in stark contrast to efforts made by others in the sector. Very keen to collaborate to ensure that charities can access hotels to provide support to asylum seekers and deliver welfare-based activities.’ – Camden Council

‘Delighted to support Care Plan activities, such as the ‘My Life’ art exhibition and Life in the UK event. Keen that charities in the Borough benefit from the SBHL+ grant scheme.’ – Newham Council

‘Delighted by the level of engagement by SBHL to ensure that as much is being done as possible to support asylum seekers. Grateful to SBHL for sponsoring initiatives which improve their mood, mental health and behaviour.’ – Hertfordshire Council

‘Delighted that Surrey FA had been chosen to pilot the Unite Through Football project, proud of its success to date and pleased that the project is beginning to generate the recognition that it deserves.’ – Surrey Council



